



August 2015

Ardach Health Centre

Ardach Health Centre, Buckie, AB56 1JE Tel:01542 831555

Changes at Ardach Health Centre

Contact Information:

- Surgery Phone Number
01542 831555
Monday -Friday
0800-1800
- Surgery Opening Hours
Monday -Friday
0830-1800
- Out of Hours NHS 24
Tel: 111
- Repeat Prescriptions
Tel: 01542 833311
(24hour answer machine)
- Website Information
and Repeat Prescriptions
www.ardach.org.uk

The coming months will see a number of changes in our clinical team. We will aim to keep the disruption of service delivery to a minimum and would like to thank you for your support during this transition period.

The planned working days for the general week are:

Dr L. Walker Tue, Wed and Fri (some Thurs)
Dr W.A. Gallacher Mon, Tue, Wed, Thurs
Dr B. Welsh Mon, Wed and Thurs (some Tues)
Dr S. Mehta Mon, Tue (am), Wed and Fri
Dr E. Riddick Mon, Tue, and Wed
Dr C. Hood Mon, Wed Acupuncture, Thurs
Dr R. McCullough Wed, Thurs and Fri
Dr C MacDonald Tue and Fri

Our team would like to welcome both Dr Ruth McCullough and Dr Catriona MacDonald to Ardach. Both GPs will be permanently joining the team, based in BenAigen Wing and started with us during the first week of August. Dr Wong has now moved out of the area and will no longer be able work at the practice.

Patient Registrations

Following various changes with GPs over the last few years, we have had a number of queries regarding patient registrations in the practice. For many years, nationally, all patients have been registered with their GP practice and allocated a named GP rather than being registered with a specific GP. This allocation is simply to try and aid continuity and manage workload equitably across the practice. Patients can be seen by any GP in the practice, however, if patients have a complex or ongoing medical problem the GPs would encourage patients to return to the same GP for continuity of care.

Trainees

Ardach has been a training practice for many years with a regular turn around of Trainee GPs and Foundation Year Drs. They are all qualified Drs progressing through the National Postgraduate training and professional development programme. Dr Welsh and Gallacher are the named supervisors although all clinicians in the practice support and play a part in the supervision and training.

We would therefore like to welcome 3 trainee Doctors: Dr Andrew Gatenby GP trainee returns to the practice for his final year placement alongside GP trainee Dr Phillipa Marson for 6 months and Foundation Year 2, Dr Stephen Tobin for 4 months.

We would like to wish both Dr George Odaghara and Dr Akkshay Iyer farewell and best wishes for their ongoing training and new allocated placements.

Future Professional Learning Training Afternoons

At the moment we do not have confirmed dates for Autumn

Acute Prescriptions

Acute prescriptions are for medications that you would not normally need on a regular basis. They are often generated for acute conditions such as muscular or joint pain, skin conditions or antibiotics for infection. Occasionally you may need to use the medications again if the condition does not resolve or recurs. In certain circumstances this 48 hour service enables you to request medications previously issued without seeing a member of the clinical team, however this requires a discussion with the Administration team. Because additional information is often required please do not request acute medicines on the repeat prescription line. This is to aid prescribing safety for patients and clinicians.

Prescription Management

On average our Administration Team manage approx 900 repeat prescription requests every week.

Additionally we manage approximately 150 acute prescription requests. For safety, please ensure you give accurate personal details and prescription requirements to allow us to manage these accurately and efficiently

Online Prescribing Line

Are you on regular repeat medications?

Do you support children and other family with managing repeat medications?

Do you have enough hours in the working day?

Why not register for our online prescribing at Reception or by phoning one of the Administration team?

This is one of the safest ways to request your repeat prescription. Once registered you are able to view all items on your repeat prescribing list, you can then highlight the items you require and submit this, avoiding error and challenges listing medication names and doses. Once registered you will be given personal ID and Password details to securely access your prescriptions 24 hours per day at your convenience.

Disabled Parking

Can we please request the the users of the Health centre consider others while parking. It would be appreciated by all disabled badgeholders that the disabled parking spaces are used by those who have restricted mobility and display a current Blue Badge

It is important that the entrance of the buiding should remain clear at all times for Emergency Vehicles